



**The Chairman and Members of
North West Area Committee.**

Meeting: 21st March 2017

Item No: 8

PUBLIC DOMAIN REPORT

North West Area Complaints received via CRM

The CRM is the system used by DCC Customer Services Centre and all departments to log and track complaints. Please see details below of the number of complaints received / investigated and closed by the North West Area Office from 1st February to 28th February.

Type of Complaint	Count of Incidents
Community Cleanups	5
Dog Fouling Sign	1
Illegal Dumping	85
Overflowing Skips	1
Public Lighting Repairs	2
Public Litter Bin Maintenance	1
Report Dog Fouling DCC	3
Report Graffiti	5
Report Litter Offence	6
Tree Maintenance	5
	114

It is important to note that a significant number of additional complaints were also investigated as all area staff pick up complaints when carrying out daily duties but due to lack of resources all complaints are not logged.

Cardiffsbridge Road and Ratoath Estate Safety Barriers

Safety barriers have been installed on Cardiffsbridge Road, on the pedestrian walkways leading to the cul de sac on Cardiffsbridge Avenue. These barriers are in response to high levels of anti social behaviour at this location, in particular the ongoing problem of the reckless riding of scrambler bikes through these walkways. A number of reports had been received by DCC recently of children playing in the area being frightened and endangered by this activity. The barriers have also been extended right across the green area to prevent passage from the green to Cardiffsbridge Road. It is anticipated that these barriers will greatly improve safety at this location, both for residents residing nearby and for pedestrians, cyclists and motorists travelling along Cardiffsbridge Road.

Barriers have also been fitted in the laneway between Ratoath Estate and Ventry Park, which again is subject to scrambler motor cycles using this walkway as a shortcut. The installed barrier will alleviate this problem.



Barriers installed at Cardiffsbridge Road/Avenue and in the laneway between Ratoath Estate and Ventry Park

Team Dublin Clean Up 2017

Following the success of last year's inaugural Team Dublin Clean Up to mark the 100th anniversary of the 1916 Rising a decision has been made to repeat the clean up event this year. The 2017 clean up is scheduled for Good Friday, 14th April, between 11am and 1pm. It is hoped that as many Environmental and Residents groups as possible will participate on the day to take part in cleaning up their areas in preparation for spring. This year we are encouraging groups to conduct cleanups in our urban villages. Clean up equipment will be provided to groups taking part on the day and litter collected will be picked up after the events. To further encourage participation this year, the City Neighbourhoods Competition will have a special category for groups taking part with a first prize of €1,000. The Public Domain Team will be circulating information to our groups throughout the North West Area and encouraging as many to take part as possible.



Multi Occupancy Residential Units in the Cabra Area

In response to issues around the tidiness of the front gardens and yards of multi occupancy units in the Cabra area the Public Domain Team have initiated an enforcement campaign on the New Cabra Road and in Cabra Park. Landlords and Tenants have been notified that Dublin City Council intends to enforce the Litter Pollution Act 1997 and the Bye Laws for the Storage, Presentation and Collection of Household and Commercial Waste. Under the Litter Pollution Act owners and landlords are required to keep the front yard of their property clean and to prevent it from becoming unsightly. Dublin City Council will be calling at intervals over the next number of weeks and documenting and photographing instances where this is not been adhered to. Of particular concern are overflowing bins leading to litter visible from a public place detracting visually from the appearance of the street. The Public Domain Team will liaise with The DCC Law Dept to conduct title searches to identify the worst offending owners and landlords.

Enhancements

The Public Domain Team is considering suitable locations for the installation of planters around the NWA. After consultation with the retailers on site, four planters were placed recently at the shops on Fitzmaurice Road. A further two were placed outside the Fire Station on Mellows Road. Other locations where plantations were placed include at the Christ the King Church and Centre in Cabra. Planters are also due to be installed shortly on the Swords Road and in Knowth Court, and existing planters outside the DCC Office on Mellows Road and at the shops on Cardiffsbridge Road will be replanted shortly.



A planter recently placed at the shops on Fitzmaurice Road

Anti-Graffiti Initiative Launched

The Lord Mayor Brendan Carr launched the “*Think Don’t Tag*” Campaign on Thursday 2nd March in the Mansion House. Dublin City Council, in partnership with the Gardai, is running the campaign over a six week period, with an animated feature being run in cinemas and a poster campaign in the city. The campaign is aimed at young people up to their early teens in an effort to educate them on graffiti being an anti-social activity which detracts from their neighborhood.

“Graffiti is a Crime Think Don’t Tag “video on YouTube.

<https://www.youtube.com/watch?v=nMMv3r-eZBw>

Graffiti is an ever present problem in the NWA with significant amounts being referred every month by the Public Domain Team for removal by DCC Contractors and Staff.

JOHN TWAMLEY
PUBLIC DOMAIN OFFICER